Robinson+Cole

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June 3, 2020

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report May 2020

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for May 2020. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia Pimentel

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List Christy Hetherington, Esq. Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

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Heidi J. Seddon

June 3, 2020 Date

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Docket No. 4651 - National Grid – Arrearage Management Program Service List updated 8/13/19

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639		3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1.907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12		368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572		3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101		1071
Total Customer Payments	\$145,072	\$170,527	\$87,284	\$74,726	\$221,913	\$279,168	\$348,853	\$403,711	\$344,804	\$404,746	\$354,806		\$3,138,941
Total Amount to be Forgiven For All Participating Customers	\$4.678.998	\$4,214,284	\$4.168.577	\$3.045.371	\$3,482,562	\$3,902,809	\$4.337.004		\$4.447.677	\$4,368,631	\$3,925,653		\$4.047.094
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,126	\$1,107	\$1,097	\$1,088	\$1,079	\$1,072	\$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	481,556	473,705	482.651	489,371	438,081	397,866	\$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	4007,400 TBD	\$124	\$124	\$119	\$119	\$122	\$120		\$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,632	\$1.624	\$1.605	\$1,533	\$1,475	\$1,424	\$1,352	\$1,303	\$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	\$5.681.842	\$5,155,910	\$5,126,313	\$3.950.048	\$4.856.528	\$5.548.427	\$6.211.245	\$6.094.054	\$5.979.010	\$5.720.409	\$4,921,557		\$5,299,163
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388	\$184,489	\$279,380	\$185,079	\$299,842	\$271,477		\$2,508,941
Total Forgiveness Credits (count)	3130,307 TBD	535 TBD	3/4,720 TBD	φ221,400 TBD	1.871	1.154	1.713	2.611	1.729	2.690	2.581	1.928	16.277
Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$99	\$104	\$108	\$107	\$107	\$111	\$105		\$103
	τBD			TBD	TBD				\$107		\$100	\$107	
Number of Participants Receiving LIHEAP		TBD	TBD		TBD	117	161	274	0.00%	•	0.00%	0.00%	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD		3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	\$87,563	\$126,604	\$207,905	\$0	\$0	\$4,445	\$0	\$426,517
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ELECTRIC ONLY		F -1-1		A			1.1	A	0	0			
	January	February	March	April	May	June	July	August	September			December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360		2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215		3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	10	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355		2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74		822
Total Customer Payments	\$101,653	\$109,672	\$62,774	\$51,876	\$169,725	\$192,223	\$236,392	\$276,443	\$239,595	\$293,785	\$260,476		\$2,220,095
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,182,566	\$2,403,872	\$2,678,620	\$2,758,119	\$2,802,564	\$2,782,032	\$2,530,126		\$2,600,444
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,162	\$1,137	\$1,123	\$1,104	\$1,090	\$1,081	\$1,072		\$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$240,909	\$272,687	\$310,498	\$323,909	\$337,938	\$347,575	\$319,617		\$2,445,563
Average installment amouth for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$129	\$130	\$127	\$131	\$135	\$135	\$134	\$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,661	\$1,661	\$1,656	\$1,588	\$1,524	\$1,458	\$1,387	\$1,351	\$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$3,120,288	\$3,514,004	\$3,950,789	\$3,969,359	\$3,918,983	\$3,752,597	\$3,273,258	\$2,943,086	\$3,492,082
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$279,538	\$81,237	\$121,309	\$175,992	\$121,777	\$187,830	\$173,077	\$134,324	\$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	\$99	\$100	\$97	\$96	\$106	\$104	\$107	\$105	\$108	\$110	\$104	\$106	\$100
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
GAS ONLY													
	January	February	March	April	May	June	July	August	September			December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279		1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90		2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	0	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217		1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27		273
Total Customer Payments	\$43,419	\$60,855	\$24,510	\$22,849	\$52,188	\$86,945	\$112,461	\$127,267	\$105,209	\$110,961	\$94,330		\$918,845
Total Amount to be Forgiven For All Participating Customers	\$1,573,133	\$1,401,161	\$1,376,339	\$1,016,298	\$1,299,996	\$1,498,938	\$1,678,383	\$1,642,354	\$1,645,113	\$1,586,599	\$1,395,527		\$1,446,651
Average Amount to be forgiven for all participating customers	\$1,513	\$1,347	\$1,488	\$1,448	\$1,185	\$1,152	\$1,132	\$1,112	\$1,110	\$1,099	\$1,091	\$1,078	\$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$126,547	\$150,160	\$171,059	\$149,796	\$144,714	\$141,796	\$118,464	\$105,436	\$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$115	\$115	\$101	\$98	\$98	\$93	\$91	\$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,583	\$1,564	\$1,524	\$1,439	\$1,390	\$1,363	\$1,289	\$1,212	\$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$2,260,456	\$2,124,695	\$2,060,027	\$1,967,812	\$1,648,299	\$1,401,528	\$1,807,081
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$129,024	\$39,151	\$63,140	\$103,388	\$63,302	\$112,012	\$98,400		\$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$95	\$105	\$108	\$110	\$106	\$115	\$108	\$108	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%
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Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19		16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442		279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	\$313,453	\$296.568	\$324,403	\$334.048	\$394.512	\$386.637	\$436.941	\$402.613	\$374,185	\$363.475	\$292.181	\$297.639	\$4.216.655
Total Amount to be Forgiven For All Participating Customers	\$3,367,015		\$3,382,803	\$3,729,772	\$4,590,322	\$4,759,787		\$4,726,112	\$4,573,592	\$4,213,028	\$3,785,140		\$4.058.938
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,071,075	\$1,068	\$1,066	\$1,062	\$1,057	\$1,049	\$1,049	\$1,053	\$90,231
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$510,340	\$491,304	\$468,514	\$453,278	\$416,040	\$356,591	\$313,598	\$5,091,924
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$114	\$103	\$105	\$105	\$104	\$99	\$95	\$111
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,363	\$1,379	\$1,352	\$1,332	\$1,301	\$1,268	\$1,230	\$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	\$3.923.761		\$3,766,438	\$4.239.023	\$5,725,051	\$6.077.133	\$6,197,829	\$6,015,394	\$6,763,718	\$5,225,676	\$4,573,639	\$4.042.116	\$4,946,414
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$206,539	\$299,484	\$284,308	\$254,523	\$315,008	\$225,329	\$261,996	\$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	28,996
Average Monthly Forgiveness Credit	\$106		\$103	\$99	\$102	\$99	\$99	\$103	\$103	\$103	\$100	\$102	\$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	φ100 8	4100	47	φ100 5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0.00%	136,936	23,931	185,238	169,000	\$502,218	\$192,065	\$5,979	\$2,298	\$35,983	\$3,709	\$13,640	\$1,270,997
Total i del Assistance i aymento	0	130,330	20,001	103,230	103,000	ψ302,210	ψ132,003	ψ0,973	ψ2,230	ψ30,303	ψ3,703	\$13,040	ψ1,270,337
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ELECTRIC ONLY	1												
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189		235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11		12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12		11	5	136	109	70	63	73	84			661
Customers Removed - Defaulted	291		177	189	197	142	205	195	222	314	246		2,722
Customers Removed - Cancelled	36		39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	\$230.339		\$229,161	\$227,349	\$280,657	\$168,156	\$303,196	\$289,996	\$276,876	\$262,582	\$219,383	\$222,847	\$2,927,773
Total Amount to be Forgiven For All Participating Customers	\$2,189,542		\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104	\$2,906,198	\$2,909,507	\$2,876,706	\$2,667,719		\$2,217,615	\$2,534,173
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,058	\$1,053	\$1,043	\$1,033	\$1,033	\$1,037	\$1,057
Total installment amount for all RI AMP customers	\$272.313		\$269,552	\$282,339	\$337,401	\$342,780	\$336,191	\$330,574	\$326,088	\$306,936	\$269,527	\$237,883	\$3,574,903
Average installment amount for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$122	\$120	\$119	\$119	\$115	\$111	\$125
Average arrears balance not yet forgiven	\$1,294	\$1.279	\$1,228	\$1.267	\$1.390	\$1.397	\$1,402	\$1.371	\$1.342	\$1,310	\$1.270	\$1,236	\$1.316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,708,570	\$3,611,568	\$3,768,012	\$3,851,053	\$3,790,822	\$3,688,734	\$3,384,070	\$2,980,742		\$3,170,960
Forgiveness Credits Applied during the reporting period	\$136,710		\$146,260	\$143,639	\$152,262	\$134,050	\$185,372	\$182,914		\$1,196,441		\$163,329	\$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1.482	1,335	1.903	1.801	1.607	1.964	1,462	1.614	18.661
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$103	\$100	\$97	\$102	\$101	\$100	\$99	\$101	\$101
Number of Participants Receiving LIHEAP	\$105		14	43	132	46	397 50	\$102 5	\$101 1	\$100 9		3101	368
Percentage of Participants Receiving LIHEAP	0.00%		0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
	\$0		\$11,026	\$32,047	\$102,149	\$37,028	\$37,897	\$3,569	\$668	\$6,934	\$0	\$2,110	\$283,689
Total Fuel Assistance Payments	پ 0	\$50,201	\$11,020	\$32,047	φ102,149	¢37,020	\$37,097	\$3,569	900¢	\$0,934	Ф О	φ <u>2</u> ,110	\$203,009
GAS ONLY												1	
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102		1,158	1.322	1.685	1.761	1.748	1.686	1.580	1.433	1.261	1.147	1.417
Customers Newly Added to AMP Agreement	1,102	149	1,130	270	580	307	215	1,000	1,300	1,435	81	54	2,426
New Enrollments that were "transferred plans"	3		6	270	580	307	215	199	6	140	4	54	2,420
Customers Removed - Complete	7		5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151		102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	10		102	13	23	22	26	23	213	230	100	17	239
Total Customer Payments	\$83,114		\$95,243	\$106,699	\$113,855	\$118,481	\$133,745	\$112,618	\$97,309	\$100,893	\$72,799	\$74,793	\$1,188,881
Total Amount to be Forgiven For All Participating Customers	\$1,177,474		\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683		\$1,816,605	\$1,706,486	\$1,544,338	\$1,361,565	\$1,242,517	\$1,524,765
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,003,113	\$1,032,003	\$1,004,937	\$1,010,003	\$1,080	\$1,078	\$1,080	\$1,083	\$1,076
Total installment amount for all RI AMP customers	105,487	108.197	124.296	139,569	\$179.887	\$167.560	\$155,133	\$137.941	\$127,190	\$109,104	\$87.063	\$75.715	\$1.517.141
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$179,007 \$107	\$95.015	\$155,135 \$89	\$137,941 \$82	\$127,190	\$109,104	\$67,063	\$75,715	\$1,517,141
Average installment amount for all RTAMP customers	1,169	1,137	1,135	1,138	\$1,254	\$95,015	\$09 \$1,343	₄₀₂ \$1,319	\$90	\$76 \$1,285	\$09	\$00	\$8,000
Average Arrearage balance not yet forgiven Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	\$1,254 84.18%	\$1,311 87.87%	\$1,343 87.91%	\$1,319	\$1,313 84,22%	\$1,285	78.10%	74.73%	\$1,241 80.24%
	\$1,288,181		\$1.315.893	\$1.530.453	64.16% \$2.113.483	\$2,309,141	\$2.346.776	\$2.224.572	\$2.074.985	\$1.841.606	\$1,592,897	\$1.399.288	\$1.775.454
Total Amount of Arrears Outstanding			\$1,315,893	\$1,530,453	. , .,	\$2,309,141	\$2,346,776	\$2,224,572	\$2,074,985	\$1,841,606	\$1,592,897	\$1,399,288	\$1,775,454 \$1,068,869
Forgiveness Credits Applied during the reporting period	\$74,805 707	\$76,277 713	\$76,574 742		\$81,339 801	\$72,489 748				\$118,567	\$80,599 782	\$98,667	
Total Forgiveness Credits (count)				829 \$00			1,131	968	855				10,335
Average Monthly Forgiveness Credit	\$106		\$103	\$99	\$102 84	\$97	\$101	\$105	\$107	\$107	\$103	\$104	\$103
Number of Participants Receiving LIHEAP	0	112	17	186	01	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$463,190	\$154,168	\$2,410	\$1,630	\$29,049	\$3,709	\$11,530	\$965,307
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Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3.089	2.866	2.811	2,772	2.576	Julie	July	August	September	October	November	December	2,823
Customers Newly Added to AMP Agreement	244	2,000	215	135	196								1,027
New Enrollments that were "transferred plans"	26	7	16		8								67
Customers Removed - Complete	57	75	111		242								610
Customers Removed - Defaulted	369	305	164	30	72								940
Customers Removed - Cancelled	52	46	42	27	25								192
Total Customer Payments	\$ 261,536.60	\$ 239,871.00	\$ 241,718.37	\$ 227,193.48	\$ 229,587.69								\$1,199,907.14
Total Amount to be Forgiven For All Participating Customers	\$ 3,244,912.08	\$ 3,035,013.36	\$ 2,965,498.08	\$ 2,911,957.56	\$ 2,685,543.48								\$ 2,968,584.91
Average Amount to be forgiven for all participating customers	\$ 1,050.47												\$1,051.48
Total installment amount for all RI AMP customers				\$ 291,061.56									\$1,428,537.32
Average installment amount for all RI AMP customers	\$ 94.43												\$101.52
Average arrears balance not yet forgiven	\$ 1,193.51		\$ 1,202.40										\$ 1,200.43
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%								72.25%
Total Amount of Arrears Outstanding	\$ 3,686,780.76		\$ 3,379,972.96		\$ 3,112,230.51								\$ 3,388,195.39
Forgiveness Credits Applied during the reporting period		\$ 209,126.60			\$ 155,736.07								\$ 982,807.92
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601								9,916
Average Monthly Forgiveness Credit	\$ 103.29		\$ 97.30 42		\$ 97.27 74								\$ 98.89 622
Number of Participants Receiving LIHEAP	72 2.33%	395 13.78%	1.49%	39	2.87%								
Percentage of Participants Receiving LIHEAP Total Fuel Assistance Payments	\$ 62.083.00	\$ 327,906.02	\$ 34,026.00		\$ 61,364.00		+	<u> </u>				<u> </u>	4.37% \$518,148.02
I UCI I UCI ASSISTATICE E AVITETIS	φ 02,003.00	ψ 321,900.02	ψ 34,020.00	ψ 32,109.00	φ 01,304.00		1	1				1	φυτο, 140.0Z
	 						1						
ELECTRIC ONLY				1	1		1	1		1	1	1	1
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,011	1,867	1,852	1,844	1,734		Cary	. aguar	Coptoniool	00.0001		2 CCCIIII OI	1,862
Customers Newly Added to AMP Agreement	163	164	149		122								693
New Enrollments that were "transferred plans"	16		143		5		1	1		1		1	47
Customers Removed - Complete	35	41	65		145								362
Customers Removed - Defaulted	246	215	103	20									634
Customers Removed - Cancelled	39	34	30										145
Total Customer Payments	\$ 200,069.93	\$ 179,984.69	\$ 182,036.23	\$ 174,911.46	\$ 176,445.85								\$913,448.16
Total Amount to be Forgiven For All Participating Customers	\$ 2,065,996.80	\$ 1,929,624.60	\$1,900,239.12	\$ 1,885,776.00	\$ 1,757,125.92								\$1,907,752.49
Average Amount to be forgiven for all participating customers	\$ 1,027.34												\$1,024.58
Total installment amount for all RI AMP customers	\$ 217,878.34	\$ 208,932.77	\$ 217,114.72	\$ 222,248.32	\$ 217,050.36								\$1,083,224.51
Average installment amoutn for all RI AMP customers	\$ 108.34												\$116.63
Average arrears balance not yet forgiven	\$ 1,186.26	\$ 1,212.11			\$ 1,182.69								\$1,188.53
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%								72.53%
Total Amount of Arrears Outstanding				\$ 2,149,966.04									\$2,212,748.62
Forgiveness Credits Applied during the reporting period				\$ 111,823.70									\$632,716.12
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077								6,499
Average Monthly Forgiveness Credit	\$ 102.60		\$ 94.96	\$ 93.18									\$97.12
Number of Participants Receiving LIHEAP	39	89 4.76%	0.05%	5	12								154 1.54%
Percentage of Participants Receiving LIHEAP Total Fuel Assistance Payments	1.93% \$ 36,213.00			0.27% \$ 4,584.00	0.69%								\$132,802.02
Total Fuel Assistance Payments	\$ 30,213.00	\$ 74,091.02	\$ 7,121.00	\$ 4,564.00	\$ 10,793.00								\$132,602.02
GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,078	999	959			Vunc	Valy	August	ocpterinder	COLODEI	November	December	961
Customers Newly Added to AMP Agreement	81	73	66										334
New Enrollments that were "transferred plans"	10		4		3		1						20
Customers Removed - Complete	22	34	46	49	97		1	1		1		1	248
Customers Removed - Defaulted	123	90	61				1	İ		İ		İ	306
Customers Removed - Cancelled	13	12	12				1	1		1		1	47
Total Customer Payments	\$ 61,466.67						1	1		1		1	\$286,458.98
Total Amount to be Forgiven For All Participating Customers	\$ 1,178,915.28	\$ 1,105,388.76	\$ 1,065,258.96	\$ 1,026,181.56	\$ 928,417.56			1		1		1	\$1,060,832.42
Average Amount to be forgiven for all participating customers	\$ 1,093.61												\$1,103.86
Total installment amount for all RI AMP customers	\$ 73,842.90	\$ 66,700.49	\$ 69,731.70	\$ 68,813.24	\$ 66,224.48								\$345,312.81
Average installment amount for all RI AMP customers	\$ 68.49	\$ 66.76	\$ 72.71	\$ 74.15									\$72.15
Average arrears balance not yet forgiven	\$ 1,207.04	\$ 1,227.96	\$ 1,215.42										\$ 1,224.07
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%								71.75%
Total Amount of Arrears Outstanding				\$ 1,122,270.31									\$ 1,175,446.77
Forgiveness Credits Applied during the reporting period		\$ 73,645.69			\$ 53,762.50								\$ 350,091.80
Total Forgiveness Credits (count)	810	720	781		524								3,417
Average Monthly Forgiveness Credit	\$ 104.50	\$ 102.28	\$ 101.64		\$ 102.60		1						\$ 102.36
Number of Participants Receiving LIHEAP	33	306	33	34	62								468
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%								9.63%
Total Fuel Assistance Payments	\$ 25,870.00	\$ 253,815.00	\$ 26,905.00	\$ 28,185.00	\$ 50,571.00								\$ 385,346.00
							1						